COVID-19 Response
Update 5-4-2020

Things we want you to know...

❖ CLOSED MONDAYS: Effective Monday, May 11th the Pantry will no longer offer distribution on Mondays. This will allow us to receive and process larger deliveries so that we can serve you better. We will be open the other distribution days as usual: Tue 3-7pm, Wed 11-2 and Thurs 10-12.

❖ We know many of you are receiving unfamiliar foods, and we ask for your patience as we work to find new ways to get closer to providing you only what you need.

In the meantime, if you have excess food, we encourage you to share it with someone who might be in need, try something new, or donate it back in our donation center.

Each week we will now be asking you more questions in order to better accommodate your needs, which may slow down the process somewhat.

● Stay tuned as we are working on ways to make each week’s list available for you to fill out prior to coming to the Pantry. If you want to learn more, please email burlingtonpantry@gmail.com.

❖ On Thursday, May 14, 10am - 12pm, we will be distributing cat food, litter, and dog food, while supplies last, thanks to Phinney’s Friends and other pet-loving donors.

❖ As communities are discussing ways to return to normal, please understand that in normal circumstances our facility is small and often very crowded with long waits. We will not reopen our facility until we have developed new protocols to address these concerns.

❖ Please fill out the Census

The Census count directs federal funding for the next ten years to our community. This includes funding for hospitals, school lunch programs, Medicaid and other resources. To be counted, self-respond online, over the phone or by paper questionnaire to ensure our community receives the funds we need to sustain our programs. It’s easy, safe and important! Now more than ever, we should all respond to the Census. Responses are kept confidential, and it’s easy to respond in 12 non-English languages. There are also jobs available. Visit www.2020census.gov for more information.
Access to services & resources

❖ **SNAP benefit**, the Supplemental Nutrition Assistance Program, is a federal
nutrition program that provides eligible recipients with a monthly cash benefit to
purchase groceries:

  Department of Transitional Assistance (DTA): online [dtaconnect.eohhs.mass.gov/apply](dtaconnect.eohhs.mass.gov/apply)
  The Greater Boston Food Bank offers help with SNAP applications: call 617-598-5022, email SNAP@gbfb.org, or online GBFB.org/SNAP.
  Project Bread offers help with SNAP applications: call 1-800-645-8333

❖ **WIC** is a federal nutrition program that provides healthy foods, nutrition education,
and other services free of charge to Massachusetts families who qualify (pregnant
women, infants and children under the age of 5):

  Woburn WIC office: call 781-938-5161
  North Suburban WIC program main clinic (Malden): call 781-338-7578 or email maldenwic@hallmarkhealth.org
  online [www.mass.gov/forms/apply-for-wic-online](www.mass.gov/forms/apply-for-wic-online)

❖ **Council on Aging**:
  Provides information about Meals on Wheels (Minuteman Senior Services), a program that
  offers well-balanced meals to adults through home delivery.
  Call 781-270-1950

❖ **Burlington Youth and Family Services**:
  Provides counseling, crisis intervention and assessment, information and referrals to other
  resources
  Call 781-270-1961

❖ **Pet resources**
  Phinney’s Friends helps families in hardship in various ways to keep their pets healthy at home.
  Check them out online at [phinneys.org](phinneys.org).
  If you need help feeding your pets, reach out to the Arlington Pet Food Pantry. You can reach
  them on Facebook or by phone 781-856-9647.
  Merwin Memorial Free Clinic for Animals in Allston: [merwinclinic.org](merwinclinic.org)

❖ **Additional resources**
  Family Access Community Connections provides online activities and ideas for
  young children: [https://www.familyaccesscommunityconnections.com/virtual-programming](https://www.familyaccesscommunityconnections.com/virtual-programming)
  Communities United, Inc. Creative Start Children’s Centers are still accepting applications for
  their programs for young children. Financial assistance is available. They are currently in Woburn
  and are looking to open in Burlington. Please ask a coordinator for an application.
Catholic Charities Greater Boston Basic Needs Department provides food, financial and basic needs assistance. Call 617-506-6628 or email Basic_Needs@ccab.org